



# Operating & Maintenance Manual

Items in Blue are for information or identifies input change

Enter Building or Project  
name here

for General  
Building Construction,  
Finishes, Fixtures & Fittings

## Index

<b>Section</b>	<b>Title</b>
1	Contents
2	General Description
3	Emergency Shut Down Procedures
4	Essential Contact in case of Breakdown
5	Design & Construction Team Members
6	Design Parameters
7	Controls Philosophy
8	Automatic control system settings
9	Schedule of components
10	Manufacturers contact details
11	Operating Instructions
12	Technical Literature Manual
13	Preventative Maintenance Procedures & Equipment
14	List of spares
15	Fault Finding Procedures
16	Commissioning Results & Test Records
17	Index of record drawing numbers and titles
18	As Fitted / Built CAD DWG Drawings

## 1 Contents

Add details as required here and anywhere that follows in the rest of the document.

## 2 General Description

General description of the scope, purpose and manner of working of each system or equipment forming part of the works.

Four (4) weeks prior to Practical Completion the Contractor shall issue one (1) sets of draft O & M manuals for comment. On Projects of less than 8 Weeks duration a draft H&S file is to be presented at Practical

Completion. This is to be returned with suitable comments one week after Practical Completion and the CDM Coordinator is to ensure this is returned by 4 weeks after PC.

These comments shall be incorporated into the manuals prior to the Final issue **electronic copy** of the Manuals at Practical Completion. The availability of this information is essential to enable the Employer to satisfactorily operate and maintain the plant and hence the Contractor should note that the Practical Completion Certificate will not be issued by the Contractor Administrator until these instructions have been approved by the Engineer and issued to the Employer.

The Manual shall be created by us of the University Templates at all times which are indexed, divided and appropriately cover titled.

The manual shall contain full operating and maintenance instructions for each item of equipment included in the Works presented in a form to deal systematically with each area of building structure / fabric / finish and shall include the following where applicable:-

The installation shall be deemed incomplete if the contractor or sub-contractor fails to provide sufficient information to allow the building to be easily maintained.

Upon completion all accessories, components, spares and tools shall be provided. Testing, commissioning, and instruction shall be satisfactorily completed and all "As Fitted / Built" drawings, Operating and Maintenance manuals shall be complete and available for issue.

Certification of Practical Completion will not be issued until testing and commissioning of the installations has been carried out to the satisfaction of the CU Project Building Services Engineer.

#### **FAILURE TO PROVIDE MAINTENANCE MANUALS, RECORDS, RECORD DRAWINGS & SPARES**

If the Operating and Maintenance Manuals and CAD "As Fitted / Built" and/or Record Drawings and spares are not provided by the Contractor in compliance with Clauses within the Specification, then either the Engineer via the CU Project Manager, Contractor Administrator and/or Main Contractor may arrange without further notification to the Contractor for them to be prepared by other persons.

The full and total cost of this work along with all associated costs incurred by any other party shall then be deducted from the Consultant's or Contractor's account. Negative results will be achieved during the University post contract reviews which will affect the future use of a Consultant or Contractor who failed to deliver what is requested.

### **3 Emergency Shutdown Procedures**

This information should be offered in short, but concise instructions in layman terms for use in emergencies covering possible out of hours use.

## 4 Essential Contact in Case of Breakdown

Companies and Organisations that were responsible for break down cover during the 12 months defect warranty period. This should support a formal reporting process of all defect works during this period.

### Main Contactor

**Mechanical Services Consultant**

**Mechanical Services Installation Contractor**

**Electrical Services Installation Contractor**

**BMS Controls Contractor**

**Sub Contractor**

## **5 Design & Construction Team Members**

Companies and Organisations that were responsible for the design, construction and installation of this project are listed below for reference purposes.

**Client**

**Architect**

**Main Contactor**

**Mechanical Services Consultant**

**Mechanical Services Installation Contractor**

**Electrical Services Installation Contractor**

**BMS Controls Contractor**

**Sub Contractor**

## 6 Design Parameters

Data on general design parameters and associated normal operating temperatures, pressures, etc., based on the commissioning tests and detailed results of all commission tests and regulating valve and damper settings are to be recorded, and pump and fans performance curves with actual performance point marked.

## 7 Controls Philosophy

A detailed description of the scope, purpose and manner of working of each system of automatic controls and/or monitoring instruments.

## 8 Automatic Control System Settings

System settings for achieve design parameters, including internal wiring diagrams of equipment and panels

## 9 Schedule of Components

Schedule of all plant, equipment, fixtures and fittings. Their manufacturers details, locations and settings. Legend for colour coding of all services. This should follow the University's Asset Information Requirements so please refer to the document.

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## 10 Manufacturers Contact Details

The names and addresses of suppliers of all major components of the works as may potentially be required to obtain spare parts or replacements. The names and addresses of suppliers of oils and greases together with a schedule of various types required, and where applicable any special limitation on usage

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## 11 Operating Instructions

Clear and comprehensive instructions for the starting up, running and shutdown of each system or apparatus. Instructions in respect of the care of apparatus normally subject to seasonal disuse.

Instructions in respect of any precautionary measures from time to time as necessary.

## 12 Technical Literature Manual

Manufacturer's literature for all plant and equipment, fixtures and fittings. Copies of manufacturers data with respect of the nature, type and method of operation of individual pieces of equipment, together with their detailed Maintenance Instructions. General manufacturers information will not be acceptable without specific details clearly marked up. Such data, in the form of individual booklets and the like shall be indexed and cross-referenced to the Operating and Maintenance Instructions and may be presented, suitably protected, in box files or folders

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## 13 Preventative Maintenance Procedures & Equipment

Instructions as to the nature, extent and frequency of servicing necessary to properly maintain the works in good condition, and the materials to be utilised for this purpose. This information may be supported in detail but not replaced by Maintenance Instructions provided by the suppliers of particular component.

## 14 List of Spares

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Spares and tools, being supplied under contract including ceiling tile removing tool plus list of additional recommended spares.

Should the Contractor be required to provide any spare materials as part of the Contract, the exact requirements and details shall be as defined in the particular specification.

Any spare items of equipment which may be specified shall be handed over to the Engineer or Clerk of Works, and written receipt obtained. Two sets of any special tools required for maintenance shall be provided. At

east two keys are to be provided for each individual lock.

## 15 Fault Finding Procedures

The Contractor shall provide to the Employer the following items for maintenance and operation of the plant.

The contractor shall submit a schedule to the C.A. of spare parts recommended to be obtained and kept in stock by the Employer for the maintenance of the services installations. State against each item the manufacturer's current price including packaging and delivery to site.

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Procedures for fault finding.

Procedures to adopt in an emergency should any item fail in its operation

## 16 Commissioning Results & Test Records

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Statutory Test and Inspection Certificates for Building Pressure tests etc (Including a written scheme of examination), Building Architects fire risk assessment etc meeting the British Standard requirements.

Full commissioning data for all NON M&E building systems.

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## 17 Index of Record Drawing Numbers and Titles

Please provide an index of record drawings numbers and titles.

## 18 As Fitted Drawings

Please follow the University BIM protocol, EIR and AIR and assets template issued for this project  
A BIM model should be handed over alongside extracted DWG CAD drawings and PDF versions of the drawings.

Native Revit BIM models should be handed over alongside the IFC and any NWD files.

Files shall be uncorrupted and configured in a manner to enable further revisions to be undertaken at a later date. Copyright of Record drawings shall pass to the Employer.

Note that all drawings must be produced in accordance with current Coventry University Estates BIM Protocol

In addition the Contractor shall obtain and provide one set of manufacturers' detailed drawings of all switchgear, wiring diagrams, etc., as may be appropriate. These drawings need not be prepared especially as record drawings but may be copies of the manufacturers working drawings with suitable titles and reference numbers added. Where the drawings are of a generic nature a specific reference to the equipment installed shall be added

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